



General information

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Targeted topics (EEB; B4E; EC; ES; SCC)

<p>LC-SC3-EC-3-2020: Consumer engagement and demand response LC-SC3-EC-4-2020: Socio-economic research: non-energy impacts and behavioural insights on energy efficiency interventions LC-SC3-ES-5-2018-2020: TSO – DSO – Consumer: Large-scale demonstrations of innovative grid services through demand response, storage and small-scale (RES) generation LC-SC3-SCC-1-2018-2019-2020 : Smart Cities and Communities</p>	<p>IA</p>
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Competencies

- *Duneworks*
 - Does (action)research and provides advice, focusing on social, behavioural policy and institutional dimensions of the energy transition
 - Supports the preparation, design, realization, monitoring and evaluation of interventions from a systemic yet user-centred perspective
 - Focuses on end-user needs and risks and on how these are impacted by institutional contexts
 - Has long-standing experience and expertise in sociotechnical energy transitions work
- Duneworks has been and is involved in many EU projects



Duneworks' ideas

- Taking the end-users as a starting point for the development of new energy services around energy optimization (through action research, organization of user-engagement processes; support in the design and implementation of co-creation processes).
- Methods: (action) research; policy analysis; anthropological and design thinking methods; user journeys; Business modelling; storytelling
- Framework to assess social, institutional and organizational readiness (next to TRLs)
- Framework to address justice dimensions in innovation trajectories
- Community energy: social innovation in the energy transition



Consortium:?

- DuneWorks: small SME interested in collaboration with partners that are shaping up consortia
- With an international network of partners as well as local networks
- Socially innovative yet based on indepth research

Known partners / Competence offer

Name	Type	Country	Role in the project
DuneWorks	SME	NL	<ul style="list-style-type: none"> - Social-science based research - User engagement in technology design, planning, implementation and evaluation - Policy and institutional analysis - Behavioural research - Evaluation and monitoring frameworks - Design thinking, business modelling, storytelling, user journeys,