

How to Go about RRI and SSH in ICT-related parts of H2020 WP14-15?

1. General Overview

The development and deployment of ICTs induces pervasive and radical changes in our lives. Social Sciences and Humanities (SSH) expertise is critical to explore these technologically-induced changes, and it gives a particular importance to Responsible Research and Innovation (RRI). The two cross-cutting issues SSH and RRI¹ are paid particular attention to in the ICT-including parts of the Working Programme 2014-15 (WP14-15) of H2020. This note aims to set out the approach taken to ensure the mainstreaming of these two intertwined, cross-cutting issues.

- 1.1. **Responsible Research and Innovation** is an inclusive approach to Research and Innovation (R&I), to ensure that societal actors work together during the whole research and innovation process. It aims to better align both the process and outcomes of R&I, with the values, needs, and expectations of European society. In doing so, it fosters the creativity and innovativeness of European societies to tackle the grand societal challenges that lie before them, while at the same time pro-actively addressing potential side-effects.

In practice, RRI has five different aims:

- engaging society more broadly with research and innovation activities (**public engagement**),
- facilitating the access to scientific results (**open access**),
- ensuring gender equality in both the research process and research content (**gender dimension**),
- taking account of the ethical dimension (**ethical issues**), and
- promoting formal and informal science education (**education**).

- 1.2. **Social Sciences and Humanities** are expected to provide a rich contribution to R&I activities, in at least two ways:

- Monitor economic, legal, and social issues related to technological developments (**ELSIfication**).² Contributions should explore the potential impacts of envisaged technological developments in order to mitigate risks and

¹ [Proposal for a Council Decision establishing the Specific Programme Implementing Horizon 2020 - The Framework Programme for Research and Innovation \(2014-2020\)](#), Annex I, Section 1.2.

² "Ethical, Legal and Social Implications."

inconveniences and optimise benefits as well as the chance of success/uptake of these technological developments.

- Reframe and update the concepts, meanings, and expectations arising from the deployment of ICTs (*reformulation*). These more pro-active contributions should explore the "rebound" of technologies in society and how societal uptake creates new grounds for innovation.

1.3. *Towards an Organic Approach*

1.3.1. First, let's note that topics encounter RRI saliency from four different perspectives:

- **Technological**, i.e. when technological developments raise societal issues (for ex. robotics).
- **Challenge-oriented**, i.e. when the addressed challenge raises societal issues (for ex. e-health).
- **Issues-oriented**, i.e. when sensitive issues are identified and better thought-out technology is called for to address them (for ex. privacy or security).
- **Topics** where the primary objective is to strive for RRI as such (for ex. ICT 10: "Collective Awareness Platforms for Sustainability and Social Innovation").

1.3.2. Topology of the Organic Approach

The organic approach to RRI and SSH is inherently contained in all parts of the WP14-15.³ Proposals would be well advised to harness the five components of RRI-actions and to call for SSH-expertise wherever it offers an added value; even when these are not explicitly called for.

Beyond this primary baseline, the cross-cutting nature of SSH-expertise and RRI-actions is underlined through their explicit mention in the introductions of the Challenges "*Leadership in Enabling and Industrial Technologies*" (LEIT), "*Excellent Science*" (EXC), and some of the "*Societal Challenges*" (SCs).

Both SSH and RRI are mainstreamed via explicit mentions in the individual topic descriptions also. It is recognized that the level of SSH expertise required can differ from topic to topic. We shall distinguish when RRI/SSH should be *embedded* at project level as well as when *dedicated* RRI/SSH projects are called for.

Some topics are highlighted for their *intensive* need of SSH expertise and RRI actions.

In order to complete and articulate the distributed SSH and RRI expertise and actions across WP14-15, a *hub* for both SSH and RRI has been included in the LEIT WP, in ICT31 "Human-Centric Digital Age".

³ The introduction of the WP14-15 makes this clear. Cross-cutting issues including SSH and gender are to be mainstreamed throughout the Work Programmes.

Note that this hub is allocated a small budget and that funding opportunities are much higher in other parts of the WP! Potential applicants are encouraged to look first for these embedded possibilities and seek funding under ICT31 only if their proposals do not fit in better elsewhere.

1.3.3. The rest of this note reviews the available possibilities through a screening of the three main blocs of H2020:

- [Leadership in Enabling and Industrial Technologies \(LEIT\) – Information and Communication Technologies](#)
- [Societal Challenges \(SCs\)](#)
- [Excellent Science \(EXC\)](#)

A table following the conclusion provides an overview via a mapping of the manifold ways in which the organic approach to RRI/SSH manifests itself in the WP14-15.

2. **Review of SSH and RRI in LEIT**

The need for SSH-expertise and RRI-actions is included as a baseline in the introduction to [LEIT](#).⁴

Mainstreaming opportunities are explicitly spelled out in numerous topics. These either call for SSH/RRI embedded into multidisciplinary projects,⁵ or for dedicated SSH/RRI projects.⁶

A topic worth emphasizing for its intensive RRI/SSH component is ICT 10: "*Collective Awareness Platforms for Sustainability and Social Innovation*," which will harness the collaborative power of ICT networks to create awareness about the multiple sustainability threats our society faces. ICT 10's Digital Social Platforms (DSP) will facilitate the transposition of societal solutions to larger groups active on transnational scales. Multidisciplinary proposals addressing critical factors for demand-driven societal innovation are welcome. Findings should be transferable and scalable to other societal challenges.

ICT 31: "*Human-Centric Digital Age*" explores the two-way interaction between technology and society to lay the foundation for future ICT developments. This topic has a budget of 7 million €. Of these, 6 million € are devoted to R&I Actions that explore fundamental notions⁷ in the hyper-connected age.

⁴ On page 11 of Annex 5 you may find a whole section devoted to Responsible Research and Innovation. See [here](#) for the ICT WP.

⁵ ICT 5, 6, 15, 21, 22 & 39. See Annex 1 for a full list.

⁶ ICT 1,2, 7,14, 24 & 35. See Annex 1.

⁷ Such as identity, privacy, relationships, culture, reputation, motivations, responsibility, attention, safety, and fairness.

One million is budgeted for a coordination and support activity, to ensure RRI across all WP topics and projects. This strategic activity is expected to function as a common platform to coordinate and support RRI in ICT R&D&I areas of the H2020 WP14-15. It will:

- Provide a consolidated vision of SSH expertise and RRI activities across the WP,
- Support embedded SSH expertise to enable them to inspire RRI in their respective projects,
- Extract best practices from the multidisciplinary approach,
- Formulate recommendations to improve the overall RRI approach.

3. Review of SSH and RRI in EXC

The introduction to the **FET WP** explicitly requires exemplary public engagement with research and to pay particular attention to gender issues. Hence, RRI actions are called for across FET allowing for broad mainstreaming opportunities.

Two other FET topics are worth emphasizing for their intensive RRI/SSH component: (i) "*Global Systems Science*" (GSS) and (ii) "*Knowing, Doing and Being: Cognition beyond Problem Solving*."⁸ GSS aims to radically improve the way in which scientific knowledge can stimulate, guide, and help to evaluate policy and societal response to global challenges. '*Knowing, Doing and Being*' strives to renew ties between the different disciplines studying knowledge, cognition and related issues including, most notably here, social ones.

In **e-Infrastructures**, mainstreaming opportunities for SSH expertise and RRI actions are called for in "*Centres of Excellence for Computing Applications*."⁹

4. Review of SSH and RRI in SCs

- 4.1. In **SC 1 – Health, Demographic Change and Wellbeing**, the organisation of appropriate stakeholder and public engagement is called for in all topics. Mainstreaming opportunities for SSH/RRI are located in all ICT-including "*Call – Personalising Health and Care*" (PHC) topics, either through the inclusion of SSH/RRI in projects,¹⁰ or by calling for more focused RRI/SSH projects.¹¹ In the coordination activities supporting the "*European Innovation Partnership on Active*

⁸ Respectively, FETPROACT 1 & 2. See Annex 2 for a full list.

⁹ EINFRA 5. See Annex 2.

¹⁰ PHC 19, 20, 21, 25, 26, 27, 28 & 30. See Annex 3 for a full list.

¹¹ PHC 29 & 34. See Annex 3.

and Healthy Ageing,"¹² civil society organisations are expected to play a major role in establishing a roadmap of research priorities.

- 4.2. In **SC 3 – Secure, Clean and Efficient Energy**, the introduction makes clear that socio-economic research is comprised in all topics. Furthermore, the introduction to the "*Call – Energy Efficiency*" states that gender issues, the ethical dimension and the relevant socio-economic implications should be paid due attention. This applies obviously to the two ICT topics, i.e. "*Public Procurement of Innovative Sustainable Energy Solutions*" and "*New ICT-based Solutions for Energy Efficiency*."¹³ Similarly, in the introduction of the "*Call – Competitive Low-Carbon Energy*," enhanced cooperation between all stakeholders including the research community and society at large is required. This applies obviously to the ICT-based topic "*Distribution Grid and Retail Market*."¹⁴

There is an explicit mainstreaming opportunity in "*Smart Solutions for Creating Better Cities and Communities – Assistance for a Prize Competition*,"¹⁵ where civil society leaders are invited to compete.

- 4.3. In **SC4 – Smart, Green and Integrated Transport**, the introduction underlines the need for the socio-economic research necessary to meet the challenges raised by transport and the societal needs related to it. This also applies evidently to the ICT-based topics "*Cooperative ITS for Safe Congestion-Free and Sustainable Mobility*", "*Common Communication and Navigation Platforms for Pan-European Logistics Applications*," "*Connectivity and Information Sharing for Intelligent Mobility*," "*Towards Seamless Mobility Addressing Fragmentation in ITS deployment in Europe*," and "*Electric Vehicles' Enhanced Performance and Integration into the Transport System and the Grid*."¹⁶ The introduction to the topic "*Tackling Urban Road Congestion*" wants special attention to be paid to gender issues as well as those related to vulnerable groups of citizens.¹⁷

The topic "*Safe and Connected Automation in Road Transport*"¹⁸ explicitly calls for a multi-stakeholder engagement process and for ethical and gender issues to be duly considered.

- 4.4. In **SC 5 – Climate Action, Environment, Resource Efficiency and Raw Materials**, "*A Systems Approach for the Reduction, Recycling, and Reuse of Food Waste*"¹⁹ requires the solid involvement of SSH-expertise. "*Towards Near-Zero Waste at*

¹² HCO 1. See Annex 3.

¹³ EE 8 & 11. See Annex 3.

¹⁴ LCE 7. See Annex 3.

¹⁵ SCC 5. See Annex 3.

¹⁶ MG.3.5, 6.3, 7.1, 7.2 & GV.8. See Annex 3.

¹⁷ MG.5.3. See Annex 3.

¹⁸ MG. 3.6. See Annex 3.

¹⁹ WASTE 2. See Annex 3.

European and Global Level"²⁰ expects an inclusion of gender mainstreaming and a participatory role for citizens and civil society organisations.

- 4.5. For **SC 6 – Europe in a Changing World – Inclusive, Innovative and Reflective Societies**. Open innovation and engagement of civil society are called for across all topics of the Call "New Forms of Innovation." "*Understanding and Supporting Business Model Innovation*"²¹ requires due attention to be given to the gender dimension as well as broader social aspects. "*Innovation Ecosystems of Digital Cultural Assets*"²² explicitly calls for SSH expertise as an enabler to a technology-abetted exploration of Europe's cultural heritage. "*Advanced 3D Modelling for Accessing and Understanding European Cultural Assets*"²³ calls for collaborations across disciplines, technologies and sectors.

In Other Actions, "*Platform for ICT-enabled Public Sector Innovation*"²⁴ requires SSH-expertise for the foreseen multidisciplinary studies. "*Meeting New Societal Needs by Using Emerging Technologies in the Public Sector*"²⁵ requires multidisciplinary research taking into account societal factors. Finally, "*Societal and Political Engagement of Young People and their Perspectives on Europe*"²⁶ is an e-Participation project taking into account the characteristics of young people, including the gender context.

- 4.6. In **SC 7 - Secure Societies – Protecting Freedom and Security of Europe and Its Citizens**, the call on "Digital Security: Cybersecurity, Privacy and Trust" addressing the societal dimension of security and privacy in the digital ecosystem requires harnessing by SSH-expertise and engaging in RRI-actions.

Furthermore, SSH-expertise and RRI-actions are explicitly called for in numerous topics within this call. The "*Privacy*" topic thus focuses on solutions to protect individuals' privacy by default. Actions under the topic "*Access Control*" will improve the level of security of online services. The topic "*Secure Information Sharing*" encompasses the implementation of a network for secure sharing of sensitive information between pertinent societal actors. The topic "*Trust e-Services*" will increase interoperability and thus empower citizens as users in their digital experiences. Finally, the topic "*Risk Management and Assurance Models*" is to revise traditional risk management methods with a dynamic approach.²⁷

²⁰ WASTE 4. See Annex 3.

²¹ INSO 2. See Annex 3.

²² REFLECTIVE 6. See Annex 3.

²³ REFLECTIVE 7. See Annex 3.

²⁴ Other Actions 24. See Annex 3.

²⁵ EURO 6. See Annex 3.

²⁶ YOUNG 5. See Annex 3.

²⁷ DS 1, 2, 4, 5 & 6. See Annex 3.

5. Conclusion

With this note, we hope to have made clearer the numerous entries and modalities through which SSH expertise and RRI actions are called for in the sections of the WP14-15 related to the DAE.

Potential applicants are highly encouraged to explore these numerous possibilities and check the best place where they can add value with SSH expertise and RRI actions. As a first step, SSH teams could approach ICT departments in their own organisations to enquire about cooperation possibilities and raise awareness with engineers and ICT researchers about the need to partner with SSH expertise and RRI practitioners, in order to ensure that the proposals meet the required quality and relevance standards.

Mapping of the Organic Approach to RRI/SSH in WP14-15

<i>Focus Areas:</i>		LEIT	EXC	SC
<i>Need for SSH-expertise and RRI-actions assured via:</i>				
An Explicit Mention in the Introduction		<i>Yes</i>	<i>Yes</i>	<i>Yes, for SC 1, 3, 4 & 7</i>
Mainstreaming in Individual Topics	<u>Embedded</u>	<i>Yes: ICT 5, 6, 15, 21, 22 & 39</i>	<i>Yes: EINFRA 5</i>	<i>Yes: PHC 19, 20, 25, 26, 27, 28, 30 & 34; HCO 1 & 2; EE 11; LCE 7; SCC 5; MG 3.5, 3.6, 5.3, 6.3, 7.1 & 7.2; GV.8; WASTE 4; EURO 6; YOUNG 5; REFLECTIVE 6 & 7; INSO 2 & DS 1, 2, 4, 5 & 6</i>
	<u>Dedicated</u>	<i>Yes: ICT 1,2, 7,14, 24 & 35</i>	–	<i>Yes: PHC 29; EE 8; WASTE 4 & Other Actions 24</i>
SSH/RRI-Intensive Topics		<i>Yes: ICT 10</i>	<i>Yes: FETPROACT 1 & 2</i>	–
The Hub Topic		<i>Yes: ICT 31</i>	–	–

Annex 1 – LEIT-Topics Requiring ICT-Related SSH Expertise:

Information and Communication Technologies

A New Generation of Components and Systems

- ICT 1 – 2014: Smart Cyber-Physical Systems
- ICT 2- 2014: Smart System Integration

Future Internet

- ICT 5 - 2014: Smart Networks and Novel Internet Architectures
- ICT 6 - 2014: Smart Optical and Wireless Network Technologies
- ICT 7 - 2014: Advanced Cloud Infrastructures and Services
- *ICT 10 - 2015: Collective Awareness Platforms for Sustainability and Social Innovation*
- ICT 14 - 2014: Advanced 5G Network Infrastructure for the Future Internet

Content Technologies and Information Management

- ICT 15 - 2014: Big Data and Open Data Innovation and Take-up
- ICT 21 - 2014: Advanced Digital Gaming/Gamification Technologies
- ICT 22 - 2014: Multimodal and Natural Computer Interaction

Robotics

- ICT 24 - 2015: Robotics

ICT Cross-Cutting Activities

- ICT 31 - 2014: Human-Centric Digital Age

Horizontal ICT Innovation Actions

- ICT 35 - 2014: Innovation and Entrepreneurship Support

International Cooperation Actions

- ICT 39 - 2015: International Partnership Building in Low and Middle Income Countries

Annex 2 – Excellent Science Topics Requiring ICT-Related SSH Expertise:

Future and Emerging Technologies (FET)

- *FETPROACT 1 – 2014: Global Systems Science (GSS)*
- *FETPROACT 2 – 2014: Knowing, Doing, Being: Cognition Beyond Problem Solving*

European Research Infrastructures (Including e-Infrastructures)

E-Infrastructures

- EINFRA-5-2015 – Centres of Excellence for Computing Applications

Annex 3 – Societal Challenges Topics Requiring ICT-Related SSH Expertise:

SC 1 – Health, Demographic Change and Wellbeing

Personalising Health and Care

Advancing Active and Healthy Ageing

- PHC 19 – 2014: Advancing Active and Healthy Ageing with ICT: Service Robotics within Assisted Living Environments
- PHC 20 - 2014: Advancing Active and Healthy Ageing with ICT: ICT Solutions for Independent Living with Cognitive Impairment
- PHC 21 – 2015: Advancing Active and Healthy Ageing with ICT: Early Risk Detection and Intervention

Integrated, Sustainable, Citizen-centred Care

- PHC 25 - 2015: Advanced ICT Systems and Services for Integrated Care
- PHC 26 – Self-Management of Health and Disease: Citizen engagement an mHealth
- PHC 27 - 2015: Self-management of Health and Disease and Patient Empowerment Supported by ICT
- PHC 28 - 2015: Self-management of Health and Disease and Decision Support Systems Based on Predictive Computer Modelling Used by the Patient Him or Herself
- PHC 29 – 2015: Public Procurement of Innovative e-Health Services

Improving Health Information, Data Exploitation and Providing an Evidence Base for Health Policies and Regulation

- PHC 30 - 2015: Digital Representation of Health Data to Improve Disease Diagnosis and Treatment
- PHC 34 – 2014: eHealth Interoperability

Call Co-ordination Activities

- HCO 1 – 2014: Innovation Partnership: Support for the European Innovation Partnership on Active and Healthy Ageing

SC 3 – Secure, Clean and Efficient Energy

Energy Efficiency

Buildings and Consumers

- EE 8 – 2014: Public Procurement of Innovative Sustainable Energy Solutions

- EE 11 – 2014/2015: New ICT-based Solutions for Energy Efficiency

Competitive Low-Carbon Energy

Modernising the European Electricity Grid

- LCE 7 – 2014: Distribution Grid and Retail Market

Smart Cities and Communities

Enhancing the Roll-Out of Smart Cities and Communities Solutions by Stimulating the Market Demand

- SCC 5 – 2014: Smart Solutions for Creating Better Cities and Communities – Assistance for a Prize Competition

SC 4 – Smart, Green and Integrated Transport

Mobilities for Growth

Road

- MG.3.5 – 2014: Cooperative ITS for Safe, Congestion-Free and Sustainable Mobility
- MG.3.6 – 2015: Safe and Connected Automation in Road Transport

Urban Mobility

- MG.5.3 – 2014: Tackling Urban Road Congestion

Logistics

- MG.6.3 – 2015: Common Communication and Navigation Platforms for Pan-European Logistics Applications

Intelligent Transport Systems

- MG.7.1 – 2014: Connectivity and Information Sharing for Intelligent Mobility
- MG.7.2 – 2014: Towards Seamless Mobility Addressing Fragmentation in ITS Deployment in Europe

Green Vehicles

- GV.8 – 2015: Electric Vehicles' Enhanced Performance and Integration into the Transport System and the Grid

SC 5 – Climate Action, Environment, Resource Efficiency and Raw Materials

Waste: A Resource to Recycle, Reuse and Recover Raw Materials

- WASTE 2 – 2014: A Systems Approach for the Reduction, Recycling, and Reuse of Food Waste

- WASTE 4 – 2014/2015: Towards Near-Zero Waste at European and Global Level

Fighting and Adapting to Climate Change

- SC5 – 17 – 2015: Demonstrating the Concept of 'Citizen Observatories'

SC 6 – Europe in a Changing World – Inclusive, Innovative and Reflective Societies

Overcoming the Crisis: New Ideas, Strategies, and Governance Structures for Europe

- EURO 6 – 2015: Meeting New Societal Needs by Using Emerging Technologies in the Public Sector

The Young Generation in an Innovative, Inclusive, and Sustainable Europe

- YOUNG 5 – 2014: Societal and Political Engagement of Young People and their Perspectives on Europe

Reflective Societies: Cultural Heritage and European Identities

- REFLECTIVE 6 – 2015: Innovation Ecosystems of Digital Cultural Assets
- REFLECTIVE 7 – 2014: Advanced 3D Modelling for Accessing and Understanding European Cultural Assets

New Forms of Innovation

- INSO 2 – 2014: Understanding and Supporting Business Model Innovation

Other Actions

- 24 – Platform for ICT-enabled Public Sector Innovation

SC 7 - Secure Societies – Protecting Freedom and Security of Europe and Its Citizens

- DS 1 – 2014: Privacy
- DS 2 – 2014: Access Control
- DS 4- 2015: Secure Information Sharing
- DS 5 – 2015: Trust eServices
- DS 6- 2014: Risk Management and Assurance Models